



# AI Solutions

Solving challenges in the  
Real World



# Demystifying Artificial Intelligence

**“44% of executives believe that failure to implement AI will adversely affect their bottom line in the years to come.”**

NTT DATA, AI Accelerated Jan 2021



**“...and yet, Enterprise AI Adoption Rate remains below 10%”**

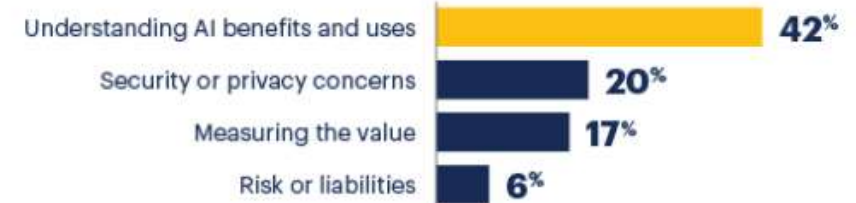
US Census, Dec 2020:

<https://www.itprotoday.com/artificial-intelligence/census-data-finds-low-ai-adoption-rate-enterprise>

### Enterprise maturity



### Fear of unknown



### Finding a starting point



### Vendor strategy



[gartner.com/SmarterWithGartner](https://gartner.com/SmarterWithGartner)

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**Gartner.**

# Top 11 Myths about AI...



Automation

Project

Single Business Function

People Replacement Tool

Self Starting

Single Server Program

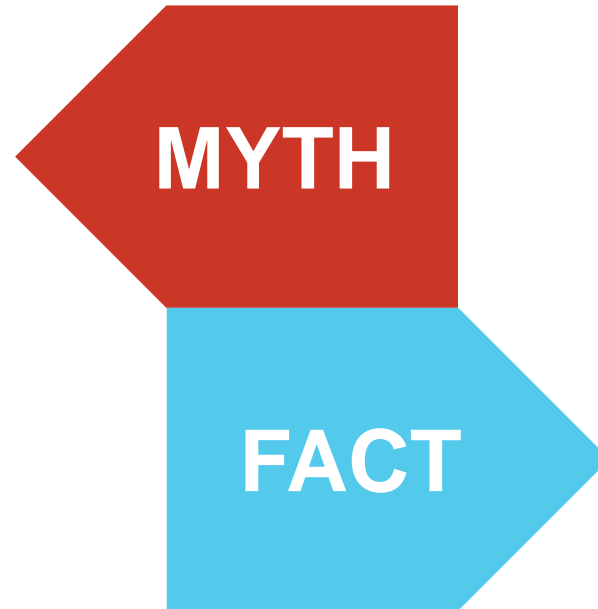
New Data

Not New

Machine Learning

Optimization

Hype



Autonomous

Process

Enterprise-wide Initiative

Augmented Decision Support systems

80% Learning, 20% Human Direction

Comprehensive IT System

Existing Data

Statisticians have been doing it

Pre-enablement process

Post-enablement process

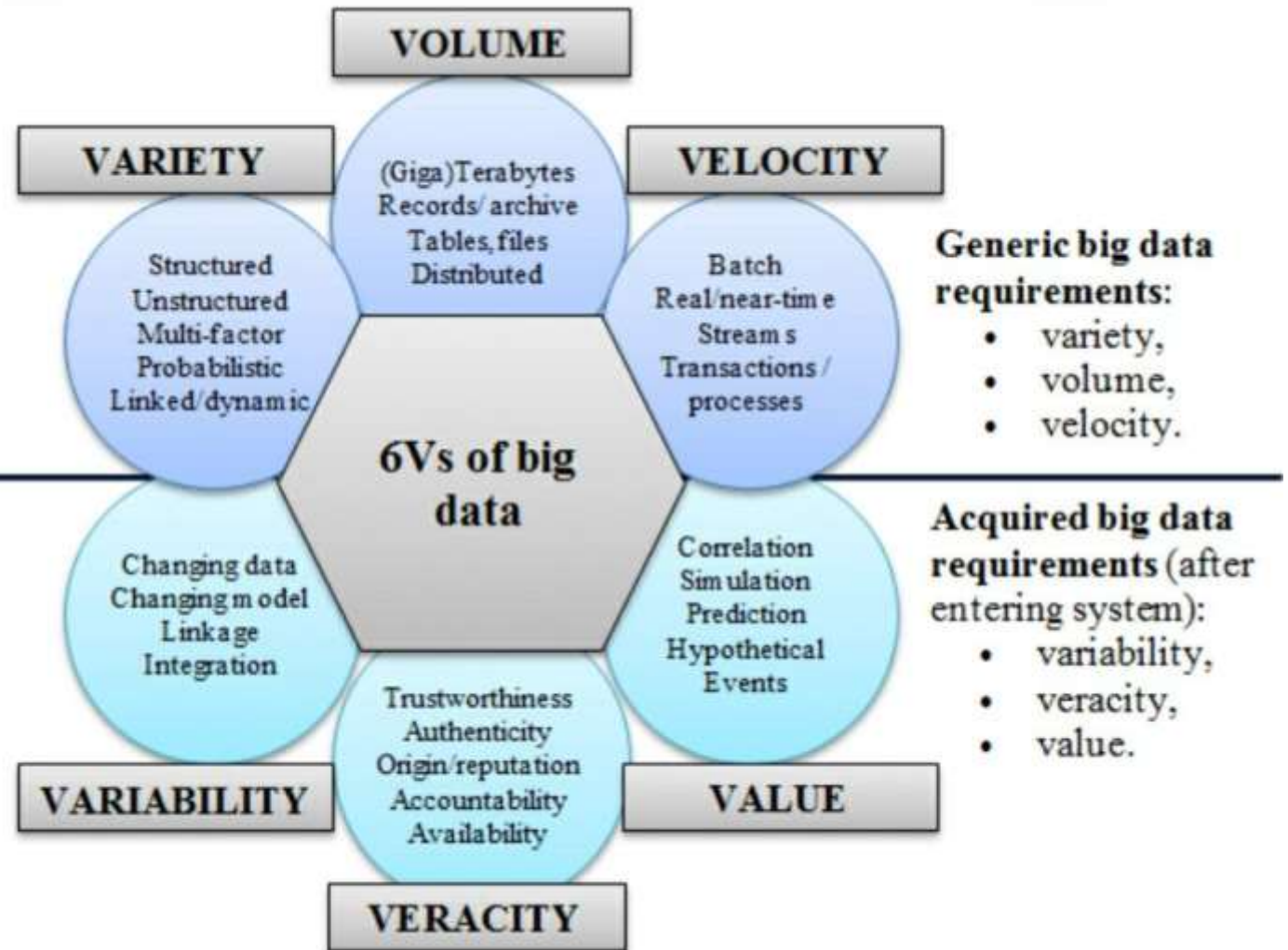
Reality

“

**Artificial intelligence is the  
capacity of a computational system  
to transcend manually created,  
hardwired logic.**

”

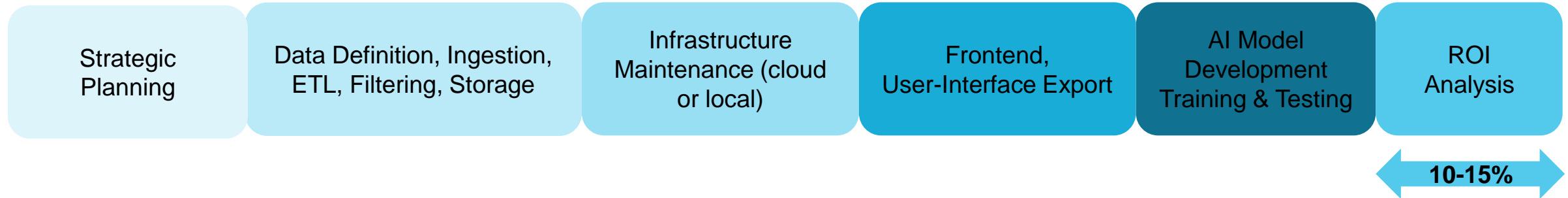
# What is Big Data?



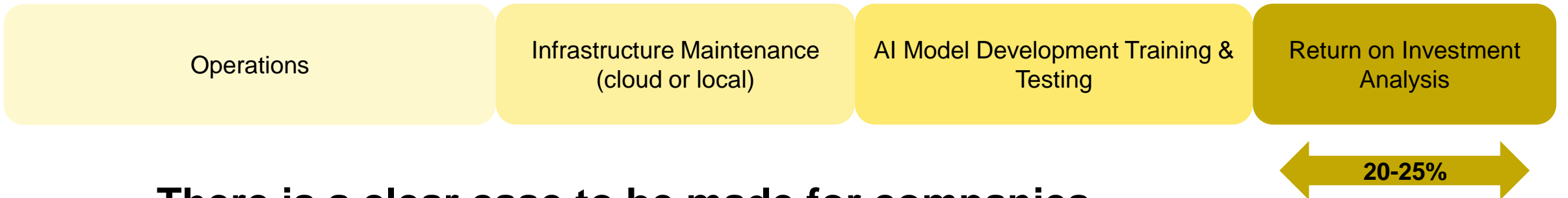
# Common AI Mistake by most enterprises...

Where are the resources (time, cost) spent in developing an AI product?

Initial Launch



Subsequent Iterations



**There is a clear case to be made for companies interested in availing AI to partner with firms that specialize in AI methodology, while they maintain focus on core business competency.**



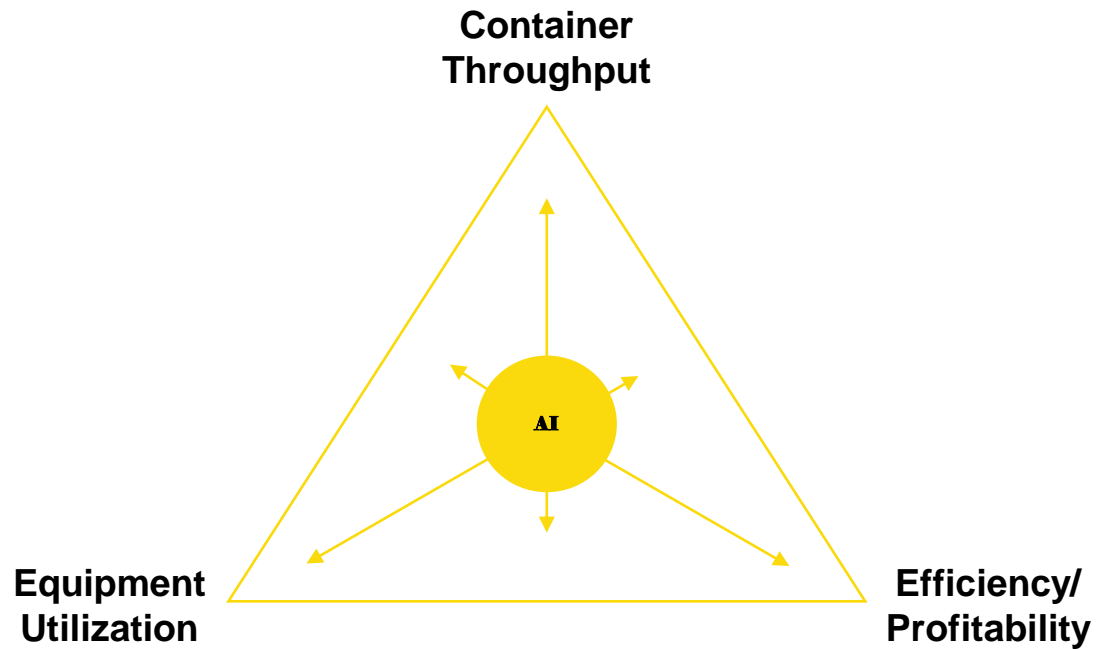
## Risks associated with AI Solutions...

- **Data dependency:** AI systems are inextricably linked to the training data and rules that have been supplied. Biases, size, coverage, and missing values each have a deep effect on the performance.
- **Cost function:** For classifier systems, there is always a tradeoff between false positives and false negatives. Depending on the domain, it is critical to quantify this tradeoff. For example, in quantitative trading, false positives are very costly \$; whereas in medical diagnosis false negatives are *potentially* a death sentence.
- **Interpretability:** For many types of AI such as deep learning models, Bayesian networks – the induced model is difficult – if not impossible – for humans to interpret. This also imposes a difficulty for human *feedback* in which business concerns require modifications to the behavior.
- **Domain knowledge:** Every business domain has its own set of intricate, non-obvious rules, constraints, and heuristics. Incorporating these into a production AI is always a challenge.
- **Time:** Production AI algorithms often require substantial amounts of time to train, and depending on the algorithm, once trained, may consume significant resources for processing queries (*response time*).



# **Practical Implementation of AI in Container Terminals**

# AI based Paradigm Shift



## Customer Behavior

**Before**

Software and automation logic drives business KPIs



**Now**

Business KPIs drives autonomous logic

## Customer Behavior

**Before**

Business KPIs were taken as static



**Now**

Business KPIs are dynamic and can be varied

An easy to use  
Innovative solution

Intelligent

Adaptive

Experience-Driven

## AI Solution Suite for Terminal Operators



AI solution have to work as a  
**Plug & Play** solution within the existing eco-system.



AI modules, assimilate data from TOS,  
Management and Operational subsystems & external sources to  
**generate transparency** across the Terminal.



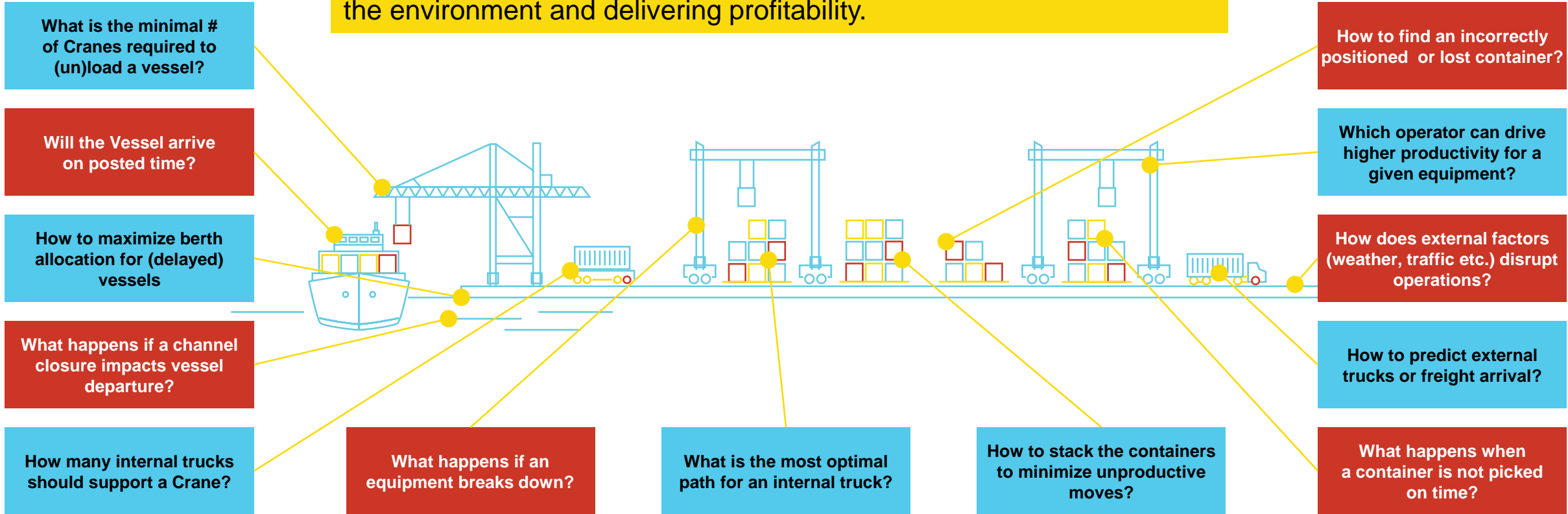
Breaking the “rules” of TOS, AI machine & deep learning algorithms  
quickly and continuously **adapt to changes in operations**.



AI has to be developed in **cooperation with Industry-leading Experts**, solving real pain points & delivering answers unavailable in the market.

# Uncertainties and optimizations

Despite these challenges, ports are tasked with optimizing service to the lines and truckers consistently all while considering their impact on the environment and delivering profitability.



UNCERTAINTIES

OPTIMIZATIONS

# Implementing the 3-Step Autonomous Industrialization in Container Terminals

## AI Solution Suite



1

**Data  
Assimilation**



2

**Process  
Digitalization**



3

**Operational  
Digital Twin**

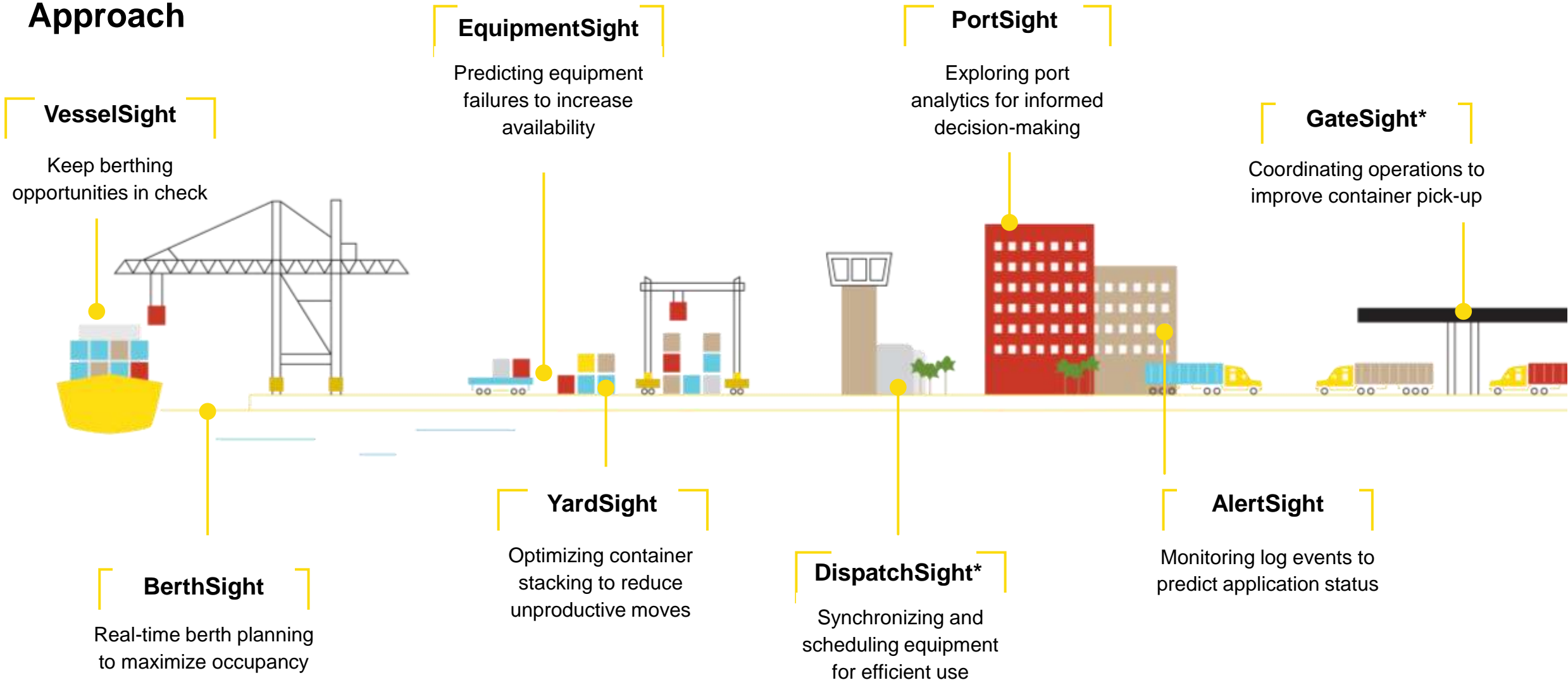
- ✓ Operational Data
- ✓ Weather Data
- ✓ Equipment Data
- ✓ Ext Truck Data
- ✓ Consigner Data
- ✓ Consignee Data
- ✓ Customs Data

## Autonomous Operations

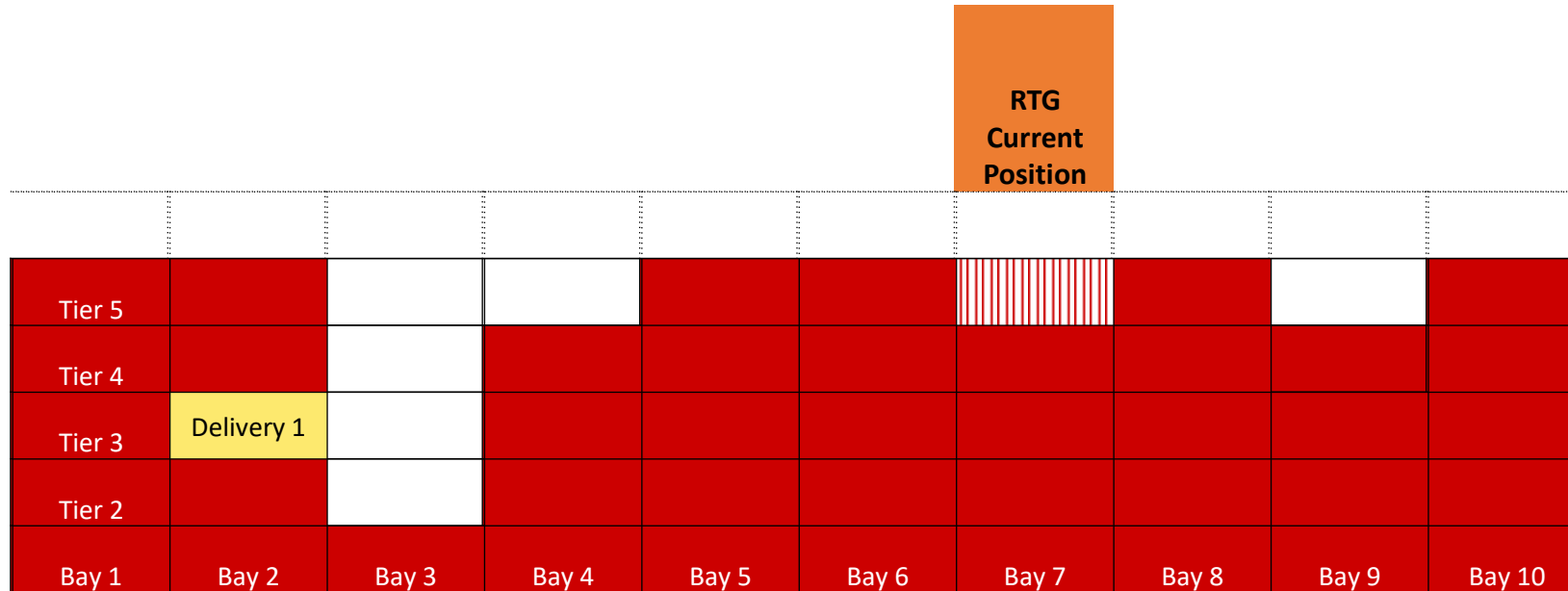
- ▶ Vessel Berthing
- ▶ Crane Allocation
- ▶ Container Stacking
- ▶ Routing & Scheduling
- ▶ Failure Prediction
- ▶ Operator Allocation
- ▶ Gate Planning



# The AiCON Solution Suite: Holistic Approach



# Programmed Software vs. AI



TOS Optimizer will likely place container at Bay 7 Tier 5, as it's the shortest RTG travel distance

AI preplans for the future and will compute the total optimal position and will place the container at Bay 4

Horizontal

1. TOS will make a decision for decking position in yard based on distance that is good, but far from optimized solution:
  - a. Due to congestion, roadway conditions and changes significantly – e.g., more than 2X to 3X that is
  - b. AI optimize with in multi-dimension

# AI versus TOS Optimization Modules

## Programmed Software Systems and Optimization modules

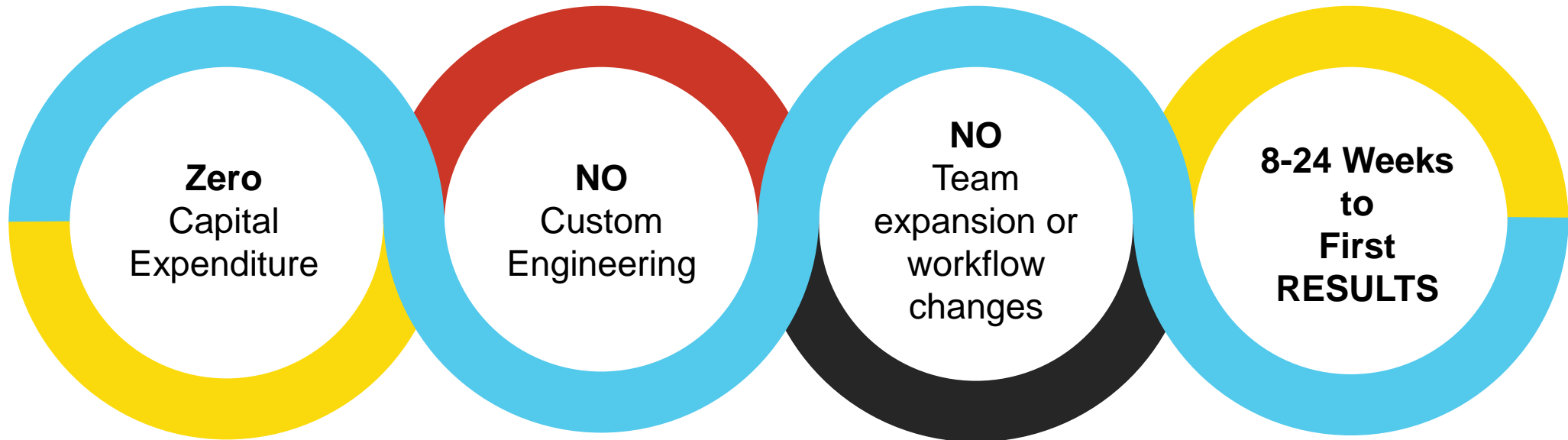
- No real-time (dynamic) logic reconfiguration
- Manually Configured Engineering Rules
- Human Heuristics
- Assigns penalties for certain events
- Difficult to modify and adjust parameters for optimality
- Configuration parameters less effective or contradictory over time
- Manual update is limited to preprogrammed set of parameters
- Not adaptable

## AI Yard Optimization

- Takes current state of Yard, Berth, and Gate into consideration for logic optimization
- Set Business Rules , Engineering rules are derived
- Learns Terminal characteristics (eliminating penalties)
- Self optimizing and auto updated penalties based on terminal modifications
- Learn from all contributing factors - weather, traffic, operator performance
- Need minimal set of operational rules
- Adapts in Realtime



# Preferred Deployment Mode





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