Beyond COVID-19 - Ports & Supply Chains re-Imagined?

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Accelerating Malaysia's Economic Recovery Through a Resilient Port & Logistics Sector

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When trade growth returns will it be 'Business as Usual' or significantly more diversification, near-shoring and / or re-shoring?



EY Webcast NextWave Global Trade Survey ~1,700 respondents

multi-sourcing



64% of North American manufacturers say reshoring is likely following Pandemic

28% of manufacturers extremely likely to bring more production and sourcing back to North America

April 20 Survey of 878 North American manufacturing and industrial sector professionals (Thomas Survey)

China's production base plays a critical role in global supply chains - how easily can this be replaced?

- Pre COVID-19, the pace of globalisation and trade liberalisation was slowing
- US-China trade 'war' has introduced further threats...and opportunities (for certain countries, e.g. Vietnam)
- "Industry 4.0" and advances in robotics (e.g. "sewbots", etc) have driven some re-shoring and nearshoring
- ▶ Will this become widespread and / or will supply chains become more diversified (i.e. more Asia sourcing outside PRC)?
- China's scale and guality of logistics infrastructure cannot be easily supplanted.
- Since Q3 2019, PRC focus on Blockchain and other digital technologies to enhance security, visibility and resilience of its supply chains - demonstrate best in class.
- ▶ What are the cost implications of supply chain restructuring and are consumers willing to pay?

40% of Americans say they won't buy "Made in China"

78% of Americans say they are willing to pay more for products if companies that make those goods move their manufacturing plants out of China

FTI Communications Survey, May 20 Online, 1,012 respondents



"NOW", "NEXT" & "BEYOND" - Shipping Lines



- Lines storing 'storing' laden containers at their transhipment hubs, to avoid build-ups at final import destinations
- Possible imbalance of equipment empty containers left 'stranded' at import locations
- Blank sailings and reduced capacity via lay-ups
- Alternative routings: e.g. Cape of Good Hope bypass
 Suez low bunker and reduced demand
- Lower bunker prices should ease opex costs, but the collapse in demand and surplus capacity pose major challenges
- Many shipping lines were already financially stressed before the Covid-19 outbreak (due mainly to substantial capacity overhangs)

- Shipping lines will heighten their drive to reduce unit operational costs, through better network planning, reduced terminal & port charges and improved port productivity
- IMO 2020 has also forced shipping companies to reduce Sulphur emissions and improve sustainability, but has driven up liners' costs
- As weaker lines struggle to ride out the storm, **M&A** may pick-up
- However, constraints on financing may work against further acquisitions
- Even the financially stronger lines remain at risk
- Without surety of demand growth, taking on further capacity may be unappealing...
- ...and surplus capacity has bedeviled the liner industry over the last 15 years
- Will lines re-consider the continued push towards larger and less flexible - container vessels?
- Will lines re-consider their environmental strategies?



Do you believe that the impact of COVID-19 will cause a rethink around mega-vessels?

68% YES

32% NO

EY Webcast NextWave Global Trade Survey **May 20**: ~1,700 respondents

Will COVID-19 increase the drive of ports and shipping to reduce their environmental footprint?

51% YES

34% NO CHANGE

15% NO

EY Webcast NextWave Global Trade Survey **May 20**: ~1,700 respondents

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- COVID-19 has pushed governments to impose preventive measures leading to sharp falls in cargo demand
- Strict containment measures, screenings, increased documentation, reduced workforce capacity, etc have heavily impacted port operations
- Impact more severely on terminal operations where there is greater dependence on labour and limited automation
- Fully automated terminals are less exposed to the health impacts and may also have more flexibility in capacity management
- Build up of import boxes at certain terminals, with beneficial cargo owners facing a collapse in demand

- As demand recovers, delays in returning empty containers to exporters may lead to a shortage of containers for stuffing
- Many ports may defer expansion plans until demand risk is eased
- Conversely, for certain congested ports, a temporary easing of demand could provide an opportunity to bring forward upgrade plans or capacity enhancements, without disrupting operations or losing market share
- Some territories may accelerate privatisations / port asset disposals due to COVID-19 pressure on government finances
- Will COVID-19 accelerate digitalization, especially around "Smart Port Ecosystems" that reduce person-to-person interface & enhance supply chain sustainability and resiliency?
- Capex constraints may slow the pace of investment and change

Covid-19 will likely quicken the move to **greater automation** and **digital** E.g. Connected Autonomous Vehicles (CAVs)...**but** political and social considerations may delay – higher unemployment, fallout from displacement of trucking jobs, etc post Covid-19?

UC Berkeley reported in 2018 that their new in-depth study supports a future where autonomous trucks will replace 294,000 long-distance driving jobs.



Truck driving jobs and potential impact of autonomous



Segments of trucking industry	Full truckload	Less-than-truckload	Parcel	Ports	Pickup and delivery	Autonomous truck ports
Avg. annual wage (US\$ '000)	46.6 - 53.7	49.2	59.7	28.7 (contractors) 35.6 (employees)	35.6	?
No. of drivers	211,000	51,000	32,000	75,000	877,670	100,000+
Turnover	High	Low	Low	Low	Varies	?
Independent contractors	Common	Uncommon	Uncommon	Predominant	Mixed, potential to shift to wards contractors	?
Unionization rates	Low	High	High	Low	Varies	?
Impact on autonomous trucks	Significant job loss	Significant job loss	Significant job loss	Uncertain	Significant job loss	Strong job growth

Supply Chain Enhancement & Restructuring *Digital innovations were already impacting across various dimensions pre the Covid-19 crisis*

- Use of AI to improve forecasting & predictability from assessing social-media trends & shifts in demand to inventory turnover & vendor behaviour: fine-tune supply chains in real time
 - Morrisons (British grocery chain) replaced manual stock planning with Ai enhanced system for demand forecasting & replenishment: reduced incidence of out-of-stock items on shelves by 30% and cut inventory needs by several days.
 - ORSAY (German fashion retailer) used self-learning algorithm to make +110,000 autonomous pricing decisions.
 Helped firm to reduce volume of stock that needed discounts of +30% to sell

Significant portion of procurement tasks (vendor management, order placement and invoice processing) can be automated using available technology...even more so in near future

- IoT facilitates better monitoring of shipments: e.g. sensors can track location of goods, but also the orientation of crates and factors such as temperature and humidity.
- 'Smart infrastructure' better design & delivery (e.g. BIM) and better asset management via sensors / IoT, including during future pandemics



Enhanced trade facilitation and data exchange through 'Digital'

- Current supply chains are complex and lack transparency; trade is largely facilitated / impeded by numerous paper based transactions
- Digital innovation offers considerable scope for streamlining, especially if regulations are updated accordingly. Great interest in how blockchains (distributed ledgers) might transform the supply chain and logistics industry - reduce paperwork, free up working capital, increase transparency, etc.
- A number of initiatives and platforms:
 - E.g. Maersk and IBM's "TradeLens" distributed ledger technology platform for supply chains
 - E.g. Global Shipping Business Network several terminal operators & lines, including HPH, COSCO, PSA, DPW
 - E.g. "Insurwave^m" first marine insurance blockhain platform in commercial use: developed by EY and Guardtime, in collaboration with Maersk, Willis Towers Watson, MS Amlin and AXA XL Catlin (www.youtube.com/watch?v=w2HHhopoRTs)
 - Links shippers, brokers through to insurers and reinsures via distributed ledger and enables sharing of trusted data and transactions
- Still in their infancy, but adoption is ramping up, especially in China (e.g. cargo release via Blockchain in YRD - Tesla and GSBN pilot) - Covid-19 crisis will fuel this process
- Growth of "Smart Ports" and "Digital Port Ecosystems": e.g. Antwerp through NxtPort, Hamburg through ChainPort and Singapore through digitalPORT@SG

'Smart Port Ecosystems'

Requires collaboration & co-operation across diverse ecosystem stakeholders



Source: EY adapted from ICF 2003; also republished in Mark Millar, "Global Supply Chain Ecosystems - Strategies for Competitive Advantage in a Complex World", 2014

"Digitalizing the Port Call Process" United Nations Conference on Trade and Development (UNCTAD). Jan '20

It is essential for ports to be connected to the global supply chain and this can be enabled through the introduction of **digitalisation and enhanced procedures** of collaboration and data sharing.

The challenge is the absence of bodies that can strongly influence standardisation.

June '20, a coalition of 10 maritime groups, led by International Association of Ports and Harbors (IAPH) noted that;

"While some port communities seized the opportunities of the fourth industrial revolution and developed into full-fledged 'smart' ports, many others have barely grasped the essentials of digitalization and continue to struggle with larger reliance on personal interaction and paper-based transactions..."

"Exchanging paper by hand and relying on person-to-person interaction simply doesn't cut the mustard anymore, neither from a safety nor efficiency standpoint."



Thank You



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