

# Complexity in Mixed Cargo Terminals

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#### Agenda

- Introduction
- •Types of Complexities
  - 1. Operational
  - 2. Technological
  - 3. Organizational
- Checklist on what to look for in a mixed cargo TOS





### About me - George Belle

- BS in Computer Engineering, Purdue University
- MBA, concentration in International Business, Santa Clara University

Pre-Navis:

- Code for industrial gas analyzers
- Code for 3D graphics technology
- WMS project implementation & coding

#### Navis

- 19 years at Navis, in professional services, support, sales
  - engineering, and product marketing



## **Operational Complexity**

- Seasonal variations in commodities
- Project cargo
- Other volume variations
- > Allocations & yard inventory/capacity
- ➤ Business rules
- ➢ Billing & invoicing









## **Technology Complexity**

Complexity around the gate

- OCR/LPR
- Gate kiosks, self service
- Barcodes
- Appointments

#### Integration with internal & external systems

- ERP & billing systems
- Customs
- Shippers/consignees/agents
- EDI



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## **Organizational Challenges**

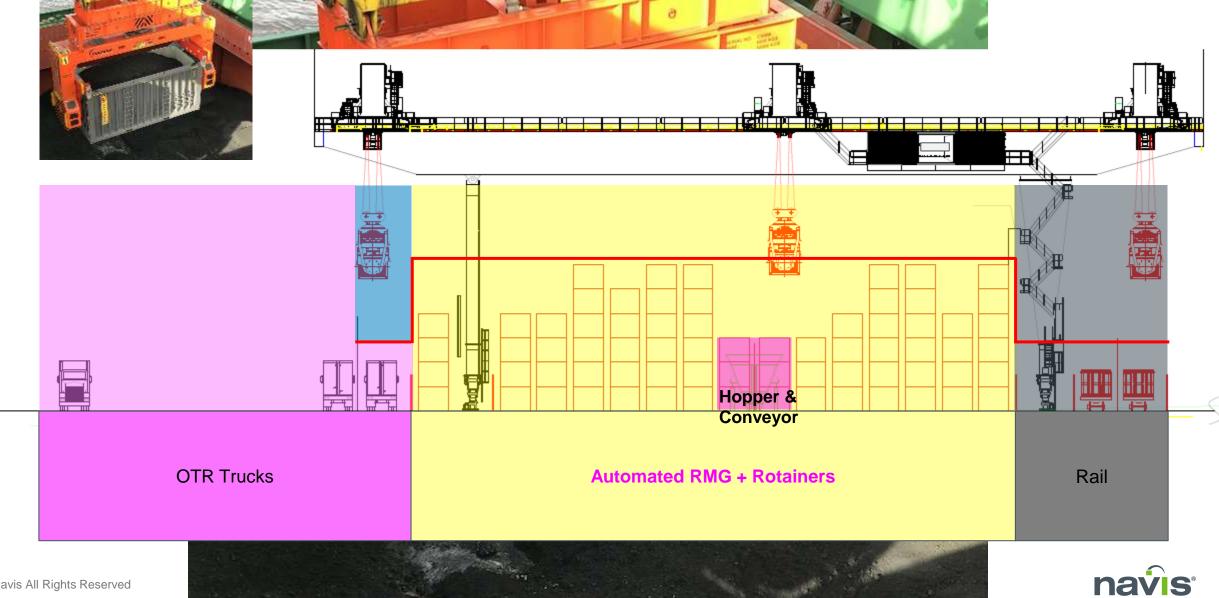
#### Change management

- New systems
- New processes
- New user Interfaces
- Reporting & Data access
- Mobile apps BYOD





#### **Semi-automation with RMGs + Rotainers**



### What should you look for in a mixed-cargo TOS?

- Flexibility & Ease of Use
  - o Cargo definitions: Pallets, coils, bales, dry bulk, liquid bulk, project cargo...
  - o Business rules
  - o Invoicing
- Deployment Options
  - o On prem vs Cloud
  - Managed services -> IT sophistication
- Integration with other technologies
  - o OCR/LPR
  - RFID on the truck or on the cargo
  - o Barcodes
  - o Scales
  - o Hoppers, conveyors, etc.
- Interfacing with other systems
  - ERP
  - o EDI
- Invoicing



#### **A TOS for all Terminals**

Ideal Customer: Mixed-cargo terminals looking for a turn-key SaaS solution that eliminates paper and IT infrastructure costs completely

Modern SaaS based TOS for every type of cargo Handle warehouse goods, dry bulk, break bulk, stripping and stuffing, and more, with a easy to setup and easy to use web application

Ideal Customer: Larger terminals looking to also manage general cargo TOS for advanced container and externalization needs Transactional general cargo system for various cargo types, offering N4's exceptional externalization & integration opportunities.

Ideal Customer: Medium to larger terminals with a mixture of cargo, containers, ro/ro, and automobiles TOS designed for mixed cargo terminals Efficiently manage multi-cargo terminal operations including containers, bulk, break bulk, project cargo, ro/ro, automobiles, and any other type of cargo.



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