



# DELLNER BUBENZER

## Optimising Safety with Service

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# WORLDWIDE SERVICE NETWORK

DELLNER BUBENZER takes great pride in a history of long-term satisfied customers who trust our commitment to excellence and recognize the value of our investment in our **Worldwide Service Network.**



## PREVENTATIVE SERVICE

INSPECTION & MAINTENANCE

REPAIRS

TRAINING



## REACTIVE SERVICE

TECHNICIANS ON CALL

24/7 TECHNICAL SUPPORT



## LIFE CYCLE MANAGEMENT

CUSTOMIZED SERVICE CONTRACTS

RETROFITTING

ORIGINAL SPARE PARTS

# OPTIMIZING SAFETY WITH SERVICE

## Optimizing safety with trained maintenance personnel:

Level trainings available:

- 1<sup>st</sup> Level: Brake basic and maintenance
- 2<sup>nd</sup> Level: Brake repair



## Optimizing safety with monitoring systems:

- E.g. CMB/VSR are useful equipment
- All important signals send to CMS
- Warning before alarm



## Optimizing safety with service and maintenance contracts:

- For every product and business available
- Annual check of the safety equipment inclusive
- Fast spare part availability

## OPTIMIZING SAFETY WITH SERVICE



### Optimizing safety with repairs:

- Repair centre to overhaul brake to a new condition
- *Repair centres:*
  - USA
  - Netherlands
  - Malaysia

## Optimizing safety with new technology:

- AR glasses support
- Hands-free working at the product
- Ultra fast reaction time (no travel time)
- 3<sup>rd</sup> Level support direct live at the brake



# OPTIMIZING SAFETY WITH SERVICE

## Optimizing safety with full support:

- 24/7 remote support via
  - Phone
  - Messenger
  - Mail
  - AR
- Contact
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